

## **REQUIRED DOCUMENTATION:**

At the time of pick-up, the following physical documentation\* issued in the main driver's name must be presented at the rental desk of OtoTur

- **Valid Passport/or ID card**
- **Valid Driving License**
  - **For Economy Class Vehicles: Minimum 3 years driving license is required.**
  - **For Medium Vehicles: Minimum 3 years driving license is required.**
  - **For Upper Class and SUV-type Vehicles: Minimum 5 years driving license is required.**

\*At least one of them must be chipped.

## **DRIVER AGE:**

OtoTur company applies a minimum driver age limit determined according to car segments during delivery. Minimum driver age limits are set out below.

- **For Economy Class Vehicles: Minimum 25**
- **For Medium Vehicles: Minimum 25**
- **For Upper Class and SUV-type Vehicles: Minimum 30**

## **MEANS OF PAYMENT:**

During car delivery OtoTur offices require one or two credit cards issued in the driver's name to cover the deposit. The number of credit cards varies depending on the type of car you will rent.

- **For Economy and Medium Class Vehicles: 1 Credit Card**
- **For Upper Class and SUV-type Vehicles: 2 Credit Cards**

**Note:** Please note that if you fail to produce a valid credit card or have insufficient funds available, the car rental agent may refuse to release the vehicle.

## **SECURITY DEPOSIT FOR THE CAR**

Upon collection of the car a security deposit will be blocked on the driver's credit card. This deposit is determined by the supplier considering your selected car category. Please be informed that the value of one tank of fuel and possible traffic fines can be additionally blocked on your credit card. It is recommended to present a credit card with a chip, pin code, and embossed numbers.

Estimated deposit amounts:

- **For Economy Class Vehicles: 2000 TL**
- **For Medium Vehicles: 2000 TL**
- **For Upper Class and SUV-type Vehicles: 6000 TL**

**\*Note:** For upper-class and SUV type vehicles, a minimum of 2 credit cards is required. A security deposit of 3000 TL is applied to each of these cards, totaling 6000 TL.

### **Other Conditions:**

If the driver is going to use a company credit card (Commercial card), an approval letter on letterhead, stamp and wet signature with the company's trade name is required. The signatory must be a company partner or a member of the board of directors. A signature circular of the person who will sign is required.

### **Removal of Provision:**

After you return the car, provisions will be removed within a maximum of 10 working days after.

### **MILEAGE LIMIT**

The detailed table regarding the number of rental days and the mileage limit applied by OtoTur is below. In cases where the mileage limit is exceeded, for the economic and middle group segment 4 TL; for the premium, SUV, 9-Pax, and Luxury groups 6 TL per km will be charged.

### **# RENTAL DAYS DAILY MILEAGE LIMIT MONTHLY MILEAGE LIMIT**

	<b>ECONOMY</b>	<b>LUXURY</b>	<b>ECONOMY</b>	<b>LUXURY</b>
1	250	250	3000	3000
2	500	500		
3	750	750		
4	750	750		
5	750	750		
6	900	900		
7	900	900		
8	900	900		
9	1050	1050		
10	1050	1050		
11	1200	1200		
12	1200	1200		
13	1350	1350		
14	1350	1350		
15	1500	1500		
15+	2000	2000		

### **FUEL INFORMATION**

If you return the vehicles of OtoTur company with a fuel level lower than the level at which you received them, the fuel charge will be reflected based on the difference between the fuel level indicated on the vehicle delivery form and the returned fuel level.

### **EXTRAS - PAYABLE AT PICK-UP**

An additional driver incurs a fee of 120 TL per person. For rentals of 12 days or more, the flat fee is 1200 TL. For monthly rentals, the fee for an additional driver is 2000 TL. Only a maximum of 1 additional driver is

accepted.

Navigation is priced at 90 TL per day. For rentals of 12 days or more, the flat fee is 1000 TL. For monthly rentals, this fee is 1000 TL.

A baby seat costs 90 TL per day. For rentals of 12 days or more, the flat fee is 800 TL.

Mini damage insurance costs 270 TL per day. For monthly rentals, this fee is 5000 TL.

Super mini damage insurance costs 370 TL per day. For monthly rentals, the flat fee is 7000 TL.

Winter tires cost 230 TL per day. For monthly rentals, the fee is 4000 TL.

## **CROSS BORDER TRAVEL**

Cross border travel is not usually permitted.

## **ON THE SPOT ASSISTANCE**

In very rare cases you may need our support when you arrived at your pick-up location. Assumed you have problems finding the supplier, its location, or you have problems getting the car, our professional customer service team will assist you in such cases.

Our customer service team is happy to help you 24/7 in your dedicated language.

Yolcu360 Customer Support Line: 0850 360 5 360 / +1 888 774 74 71

## **INSURANCE AND COVERAGE**

The vehicle you rented is insured under the **mandatory traffic insurance** provided by the car rental company. You can review the insurance coverage details, including any applicable damage waivers, in the rental agreement provided to you. If you prefer, you may also ask the rental company's representative for further information at the time of pickup.

In the event of an accident, it is essential to prepare all necessary documents (such as an accident report, alcohol test report, and details of the other party involved) to ensure the process proceeds smoothly. Please note that without these documents, the claim process cannot proceed, and repairs cannot be initiated based solely on the driver's statement.

Guests seeking additional coverage can obtain information about **optional protection packages** from the rental company and easily choose the level of protection that best suits their needs.

## **IMPORTANT INFORMATION**

Other rental conditions, other than the titles mentioned above, will be notified to you during the delivery of the car by a representative of the OtoTur company, to be submitted for your signature. Please do not forget to read the document presented to you before receiving the car.