

## **REQUIRED DOCUMENTATION:**

At the time of pick-up, the following physical documentation\* issued in the main driver's name must be presented at the rental desk of Autoland:

- **Valid Passport/or ID card**
- **Valid Driving License**
  - **For Economy Class Vehicles: Minimum 2 years driving license is required.**
  - **For Medium Vehicles: Minimum 3 years driving license is required.**
  - **For Upper Class and SUV-type Vehicles: Minimum 4 years driving license is required.**

\*At least one of them must be chipped.

## **DRIVER AGE:**

Autoland company applies a minimum driver age limit determined according to car segments during delivery. Minimum driver age limits are set out below.

- **For Economy Class Vehicles: Minimum 23**
- **For Medium Vehicles: Minimum 26**
- **For Upper Class and SUV-type Vehicles: Minimum 30**

## **MEANS OF PAYMENT:**

During car delivery Autoland offices require one or two credit cards issued in the driver's name to cover the deposit. The number of credit cards varies depending on the type of car you will rent.

- **For Economy and Medium Class Vehicles: 1 Credit Card**
- **For Upper Class and SUV-type Vehicles: 2 Credit Cards**

During the vehicle pick-up process at Autoland offices, it is mandatory for the driver to have a credit card issued in their name, with a valid card number, to cover the deposit amount and any additional requested services.

In order for the rental to be processed, the credit card in question must meet the evaluation criteria of Autoland Car Rental.

**Note:** Please note that if you fail to produce a valid credit card or have insufficient funds available, the car rental agent may refuse to release the vehicle.

## **SECURITY DEPOSIT FOR THE CAR**

Upon collection of the car a security deposit will be blocked on the driver's credit card. This deposit is determined by the supplier considering your selected car category. Please be informed that the value of one tank of fuel and possible traffic fines can be additionally blocked on your credit card. It is recommended to present a credit card with a chip, pin code, and embossed numbers.

Autoland company, during vehicle delivery, applies a certain amount of pre-authorization from the driver's own registered credit card(s).

Estimated deposit amounts:

- **For Economy Class Vehicles: 4500 TL**
- **For Medium Vehicles: 7.000 TL**
- **For Upper Class and SUV-type Vehicles: 8.000 TL**
- **For Luxury Class Vehicles: 18.000 TL**

**\*Note:** For Upper, SUV, and luxury vehicles, a minimum of 2 credit cards is required. A pre-authorization of 7,500 TL is applied to each card, totaling 15,000 TL.

**\*Note:** For luxury cars, two credit cards with the same driver's name are required for all rentals. The credit card must not be from the same issuer but the required deposit amount must be available only on one of the two cards.

### **Other Conditions:**

If the driver is going to use a company credit card (Commercial card), an approval letter on letterhead, stamp and wet signature with the company's trade name is required. The signatory must be a company partner or a member of the board of directors. A signature circular of the person who will sign is required.

### **Removal of Provision:**

After you return the car Autoland company, provisions will be removed within a maximum of 22 working days after.

### **MILEAGE LIMIT**

The detailed table regarding the number of rental days and the mileage limit applied by Autoland is below. In cases where the mileage limit is exceeded, for the economic and middle group segment 7 TL; for the premium, SUV, 9-Pax, and Luxury groups 10 TL per km will be charged.

### **# RENTAL DAYS DAILY MILEAGE LIMIT MONTHLY MILEAGE LIMIT**

	<b>ECONOMY</b>	<b>LUXURY</b>	<b>ECONOMY</b>	<b>LUXURY</b>
1	500	500	4000	4000
2	1000	1000		
3	1500	1500		
4	2000	2000		
5	2500	2500		
6	3000	3000		
7	3000	3000		
8	3000	3000		
9	3000	3000		
10	3000	3000		
11	3000	3000		
12	3000	3000		
13	3000	3000		
14	3000	3000		
15	3000	3000		
15+	3000	3000		

## **FUEL AND HGS INFORMATION**

Autoland does not guarantee to deliver the vehicles with full fuel tanks. They operate with a "free tank" policy, which means you are expected to return the vehicle with the same fuel level as stated at the beginning of the rental. If you return the vehicle with a lower fuel level, you will be charged for the fuel difference based on the fuel level indicated in the vehicle return form, along with an additional 40% service fee. Additionally, Autoland charges a 25% service fee for all highway tolls..

## **EXTRAS - PAYABLE AT PICK-UP**

- A fee of 90 TL per person is applied for an additional driver. For rentals of 15 days or more (up to 30 days), the fee is fixed at 1,350 TL. For monthly rentals, the additional driver fee is 1,350 TL. A maximum of 2 additional drivers is allowed.
- A fee of 200 TL is applied for the young driver package. For rentals of 15 days or more (up to 30 days), the fee is fixed at 3,000 TL. For monthly rentals, the young driver package is 3,000 TL. (Valid for Economy and Compact segment vehicles. Minimum age is 23, and a driving license held for at least 1 year is required; the Max insurance package must be purchased with the young driver package.)
- Tire, glass, and headlight protection is 200 TL/day for Economy class, 240 TL/day for Mid class, 280 TL/day for Upper class, and 500 TL/day for Luxury class. For rentals of 15 days or more (up to 30 days), it is fixed at 3,000 TL (Economy), 3,600 TL (Mid), 4,200 TL (Upper), and 7,500 TL (Luxury).
- Baby seat is 140 TL per day. For rentals of 15 days or more (up to 30 days), the fee is fixed at 2,100 TL.
- Mini damage protection is 225 TL/day. For monthly rentals, it is fixed at 3,375 TL.
- Super mini damage protection is 260 TL/day. For monthly rentals, it is fixed at 3,900 TL.
- Max insurance is 400 TL/day. For monthly rentals, it is fixed at 6,00 TL.
- Premium insurance is 550 TL/day. For monthly rentals, it is fixed at 8,250 TL.
- Gold premium insurance is 700 TL/day. For monthly rentals, it is fixed at 10,500 TL.
- Roadside assistance package is 100 TL/day. For monthly rentals, it is fixed at 1,500 TL.
- Winter tire is 195 TL/day. For monthly rentals, it is 2,925 TL.

## **CROSS BORDER TRAVEL**

Cross border travel is not usually permitted.

## **ON THE SPOT ASSISTANCE**

In very rare cases you may need our support when you arrived at your pick-up location. Assumed you have problems finding the supplier, its location, or you have problems getting the car, our professional customer service team will assist you in such cases.

Our customer service team is happy to help you 24/7 in your dedicated language.

Yolcu360 Customer Support Line: 0850 360 5 360

Emergency Support Line: [+90 850 333 28 86](tel:+908503332886)

## **INSURANCE AND COVERAGE**

The vehicle you rented is insured under the **mandatory traffic insurance** provided by the car rental company. You can review the insurance coverage details, including any applicable damage waivers, in the rental agreement provided to you. If you prefer, you may also ask the rental company's representative for further information at the time of pickup.

In the event of an accident, it is essential to prepare all necessary documents (such as an accident report, alcohol test report, and details of the other party involved) to ensure the process proceeds smoothly. Please note that without these documents, the claim process cannot proceed, and repairs cannot be initiated based solely on the driver's statement.

Guests seeking additional coverage can obtain information about **optional protection packages** from the rental company and easily choose the level of protection that best suits their needs.

## **IMPORTANT INFORMATION**

Other rental conditions, other than the titles mentioned above, will be notified to you during the delivery of the car by a representative of the Autoland company, to be submitted for your signature. Please do not forget to read the document presented to you before receiving the car.