

REQUIRED DOCUMENTATION:

At the time of pick-up, the following physical documentation* issued in the main driver's name must be presented at the rental desk of MGN:

- **Valid Passport/or ID card**
- **Valid Driving License**
 - **For Economy Class Vehicles: Minimum 2 years driving license is required.**
 - **For Medium Vehicles: Minimum 5 years driving license is required.**
 - **For Upper Class and SUV-type Vehicles: Minimum 10 years driving license is required.**

*At least one of them must be chipped.

DRIVER AGE:

MGN company applies a minimum driver age limit determined according to car segments during delivery. Minimum driver age limits are set out below.

- **For Economy Class Vehicles: Minimum 20**
- **For Medium Vehicles: Minimum 25**
- **For Upper Class and SUV-type Vehicles: Minimum 35**

MEANS OF PAYMENT:

During car delivery MGN offices require one or two credit cards issued in the driver's name to cover the deposit. The number of credit cards varies depending on the type of car you will rent.

- **For Economy and Medium Class Vehicles: 1 Credit Card**
- **For Upper Class and SUV-type Vehicles: 2 Credit Cards**

Note: Please note that if you fail to produce a valid credit card or have insufficient funds available, the car rental agent may refuse to release the vehicle.

SECURITY DEPOSIT FOR THE CAR

Upon collection of the car a security deposit will be blocked on the driver's credit card. This deposit is determined by the supplier considering your selected car category. Please be informed that the value of one tank of fuel and possible traffic fines can be additionally blocked on your credit card. It is recommended to present a credit card with a chip, pin code, and embossed numbers.

During the vehicle handover, MGN Company applies a certain provision from the credit card that registered in the name of the driver.

Estimated deposit amounts:

- **For Economy Class Vehicles: 1.500 TL**
- **For Medium Vehicles: 2.500 TL**

- **For Upper Class and SUV-type Vehicles:** 10.000 TL

***Note:** For upper-class and SUV type vehicles, at least 2 credit cards are required. Each of these cards will be provisioned with 5,000 TL each, totaling 10,000 TL.

***Note:** For luxury cars, two credit cards with the same driver's name are required for all rentals. The credit card must not be from the same issuer but the required deposit amount must be available only on one of the two cards.

Other Conditions:

If the driver is going to use a company credit card (Commercial card), an approval letter on letterhead, stamp and wet signature with the company's trade name is required. The signatory must be a company partner or a member of the board of directors. A signature circular of the person who will sign is required.

Removal of Provision:

After you return the car MGN, provisions will be removed within a maximum of 10 working days after.

MILEAGE LIMIT

The detailed table regarding the number of rental days and the mileage limit applied by MGN is below. In cases where the mileage limit is exceeded, for the economic and middle group segment 3 TL; for the premium, SUV, 9-Pax, and Luxury groups 10 TL per km will be charged.

RENTAL DAYS DAILY MILEAGE LIMIT MONTHLY MILEAGE LIMIT

	ECONOMY	LUXURY	ECONOMY	LUXURY
1	250	250	3000	3000
2	250	250	3000	3000
3	250	250	3000	3000
4	250	250	3000	3000
5	250	250	3000	3000
6	250	250	3000	3000
7	250	250	3000	3000
8	250	250	3000	3000
9	250	250	3000	3000
10	250	250	3000	3000
11	250	250	3000	3000
12	250	250	3000	3000
13	250	250	3000	3000
14	250	250	3000	3000
15	250	250	3000	3000
15+	250	250	3000	3000

FUEL INFORMATION

MGN company delivers vehicles with their fuel tanks completely full. If you return the vehicle with less fuel than the level you received, the fuel cost difference between the fuel level stated on the vehicle delivery form and the returned fuel level, along with an additional service fee of 100 TL, will be charged to you..

EXTRAS - PAYABLE AT PICK-UP

- An additional driver fee of 1 person is applied. For rentals of 12 days and over, the fixed fee is 35 TL. The extra driver service is 500 TL for monthly rentals. A maximum of 2 additional drivers are accepted.
- The navigation is 25 TL per day. For rentals of 12 days and over, the fixed fee is 300 TL. This fee is 300 TL for monthly rentals.
- The baby seat is 30 TL per day. For rentals of 12 days and over, the fixed fee is 350 TL.
- The mini damage insurance is 30 TL per day. This fee is 350 TL for monthly rentals.
- The super mini damage insurance is 80 TL per day. This fee is 950 TL for monthly rentals.
- Winter tires are 0 TL per day. This fee is 0 TL for monthly rentals.

CROSS BORDER TRAVEL

Cross border travel is not usually permitted.

ON THE SPOT ASSISTANCE

In very rare cases you may need our support when you arrived at your pick-up location. Assumed you have problems finding the supplier, its location, or you have problems getting the car, our professional customer service team will assist you in such cases.

Our customer service team is happy to help you 24/7 in your dedicated language.

Yolcu360 Customer Support Line: 0850 360 5 360

Emergency Support Line: 0533 452 96 66 – 0532 747 53 53

INSURANCE AND COVERAGE

The vehicle you rented is insured under the **mandatory traffic insurance** provided by the car rental company. You can review the insurance coverage details, including any applicable damage waivers, in the rental agreement provided to you. If you prefer, you may also ask the rental company's representative for further information at the time of pickup.

In the event of an accident, it is essential to prepare all necessary documents (such as an accident report, alcohol test report, and details of the other party involved) to ensure the process proceeds smoothly. Please note that without these documents, the claim process cannot proceed, and repairs cannot be initiated based solely on the driver's statement.

Guests seeking additional coverage can obtain information about **optional protection packages** from the rental company and easily choose the level of protection that best suits their needs.

IMPORTANT INFORMATION

Other rental conditions, other than the titles mentioned above, will be notified to you during the delivery of the car by a representative of the MGN company, to be submitted for your signature. Please do not forget to read the document presented to you before receiving the car.