

## **REQUIRED DOCUMENTATION:**

At the time of pick-up, the following physical documentation\* issued in the main driver's name must be presented at the rental desk of Grirent :

- **Valid Passport/or ID card**
- **Valid Driving License**
  - **For Economy Class Vehicles: Minimum 3 years driving license is required.**
  - **For Medium Vehicles: Minimum 5 years driving license is required.**
  - **For Upper Class and SUV-type Vehicles: Minimum 5 years driving license is required.**

\*For Cyprus reservations, it is mandatory for customers to carry their physical driver's license with them in accordance with the rental conditions. Reservations of customers who do not have their physical driver's license with them will unfortunately have to be cancelled by Grirent.

\*At least one of them must be chipped.

## **DRIVER AGE:**

Grirent company applies a minimum driver age limit determined according to car segments during delivery. Minimum driver age limits are set out below.

- **For Economy Class Vehicles: Minimum 23**
- **For Medium Vehicles: Minimum 25**
- **For Upper Class and SUV-type Vehicles: Minimum 27**

## **MEANS OF PAYMENT:**

During car delivery Grirent offices require one or two credit cards issued in the driver's name to cover the deposit. The number of credit cards varies depending on the type of car you will rent.

- **For Economy and Medium Class Vehicles: 1 Credit Card**
- **For Upper Class and SUV-type Vehicles: 2 Credit Cards**

**Note:** Please note that if you fail to produce a valid credit card or have insufficient funds available, the car rental agent may refuse to release the vehicle.

## **SECURITY DEPOSIT FOR THE CAR**

Upon collection of the car a security deposit will be blocked on the driver's credit card. This deposit is determined by the supplier considering your selected car category. Please be informed that the value of one tank of fuel and possible traffic fines can be additionally blocked on your credit card. It is recommended to present a credit card with a chip, pin code, and embossed numbers.

Grirent Co. applies a pre-authorization on the driver's own registered credit card or cards for a certain amount during the vehicle delivery process.

Estimated deposit amounts:

- **For Economy Class Vehicles: 3500 TL**
- **For Medium Vehicles: 4000 TL**
- **For Premium Class Vehicles: 4500 TL**
- **For Luxury Class and SUV-type Vehicles: 5000 - 7000 TL**

**\*Note:** For luxury and SUV type vehicles, a minimum of 2 credit cards is required. Each card will be subject to a pre-authorization of 5000 TL, with a total pre-authorization amount of 10000 TL.

**\*Note:** For luxury cars, two credit cards with the same driver's name are required for all rentals. The credit card must not be from the same issuer but the required deposit amount must be available only on one of the two cards.

#### **Other Conditions:**

If the driver is going to use a company credit card (Commercial card), an approval letter on letterhead, stamp and wet signature with the company's trade name is required. The signatory must be a company partner or a member of the board of directors. A signature circular of the person who will sign is required.

#### **Removal of Provision:**

After you return the car Grirent Co, provisions will be removed within a maximum of 21 working days after.

#### **MILEAGE LIMIT**

The detailed table regarding the number of rental days and the mileage limit applied by Grirent Co is below. In cases where the mileage limit is exceeded, 6 TL per km will be charged for the all group vehicles.

#	RENTAL DAYS		DAILY MILEAGE LIMIT		MONTHLY MILEAGE LIMIT	
	ECONOMY	LUXURY	ECONOMY	LUXURY	ECONOMY	LUXURY
1	400	400	3000	3000	3000	3000
2	400	400	3000	3000	3000	3000
3	400	400	3000	3000	3000	3000
4	400	400	3000	3000	3000	3000
5	400	400	3000	3000	3000	3000
6	400	400	3000	3000	3000	3000
7	400	400	3000	3000	3000	3000
8	3000/GÜN	3000/GÜN	3000	3000	3000	3000
9	3000/GÜN	3000/GÜN	3000	3000	3000	3000
10	3000/GÜN	3000/GÜN	3000	3000	3000	3000
11	3000/GÜN	3000/GÜN	3000	3000	3000	3000
12	3000/GÜN	3000/GÜN	3000	3000	3000	3000
13	3000/GÜN	3000/GÜN	3000	3000	3000	3000
14	3000/GÜN	3000/GÜN	3000	3000	3000	3000
15-23	3000/GÜN	3000/GÜN	3000	3000	3000	3000
24-29	3000/GÜN	3000/GÜN	3000	3000	3000	3000

#### **FUEL INFORMATION**

Atlas Car Rental Trade and Industry Ltd. Co. delivers vehicles with the current fuel level. If you return the vehicle with a fuel level lower than when you received it, the difference in fuel cost between the stated fuel level

in the vehicle delivery form and the returned fuel level will be reflected on your bill, along with an additional service fee of 250 TL.

## **EXTRAS - PAYABLE AT PICK-UP**

- Additional driver fee is 95 TL per day. The fee applies per person. A maximum of 2 additional drivers are accepted.  
For rentals between 15–29 days, the fixed fee is 1,425.00 TL.
- Child seat fee is 205.00 TL per day.  
For rentals between 15–29 days, the fixed fee is 3,075.00 TL.
- Winter tire fee is 225.00 TL per day.  
For rentals between 15–29 days, the fixed fee is 3,375.00 TL.
- Young driver fee is 525.00 TL per day.  
For rentals between 15–29 days, the fixed fee is 7,875.00 TL.
- **Mini Protection Package**  
1–7 DAYS 325.00 TL  
8–14 DAYS 305.00 TL  
15–29 DAYS 4,575.00 TL
- **Medium Protection Package**  
1–7 DAYS 404.00 TL  
8–14 DAYS 375.00 TL  
15–29 DAYS 5,625.00 TL
- **Full Protection Package**  
1–7 DAYS 510.00 TL  
8–14 DAYS 465.00 TL  
15–29 DAYS 6,975.00 TL

## **CROSS BORDER TRAVEL**

Cross border travel is not usually permitted.

## **ON THE SPOT ASSISTANCE**

In very rare cases you may need our support when you arrived at your pick-up location. Assumed you have problems finding the supplier, its location, or you have problems getting the car, our professional customer service team will assist you in such cases.

Our customer service team is happy to help you 24/7 in your dedicated language.

Yolcu360 Customer Support Line: 0850 360 5 360

Emergency Support Line: [0850 360 38 39](tel:08503603839)

## **INSURANCE AND COVERAGE**

The vehicle you rented is insured under the **mandatory traffic insurance** provided by the car rental company. You can review the insurance coverage details, including any applicable damage waivers, in the rental agreement provided to you. If you prefer, you may also ask the rental company's representative for further information at the time of pickup.

In the event of an accident, it is essential to prepare all necessary documents (such as an accident report, alcohol test report, and details of the other party involved) to ensure the process proceeds smoothly. Please note that without these documents, the claim process cannot proceed, and repairs cannot be initiated based solely on the driver's statement.

Guests seeking additional coverage can obtain information about **optional protection packages** from the rental company and easily choose the level of protection that best suits their needs.

### **IMPORTANT INFORMATION**

Other rental conditions, other than the titles mentioned above, will be notified to you during the delivery of the car by a representative of the Grirent Rental Co. company, to be submitted for your signature. Please do not forget to read the document presented to you before receiving the car.

For Cyprus reservations, it is mandatory for customers to carry their physical driver's license with them in accordance with the rental conditions. Reservations of customers who do not have their physical driver's license with them will unfortunately have to be cancelled by Grirent.