

**REQUIRED DOCUMENTATION:**

At the time of pick-up, the following physical documentation\* issued in the main driver’s name must be presented at the rental desk of Everyday:

- **Valid Passport/or ID card**
- **Valid Driving License**
  - **For Economy Class Vehicles: Minimum 2 years driving license is required.**
  - **For Medium Vehicles: Minimum 3 years driving license is required.**
  - **For Upper Class and SUV-type Vehicles: Minimum 5 years driving license is required.**

\*At least one of them must be chipped.

**DRIVER AGE:**

Everyday company applies a minimum driver age limit determined according to car segments during delivery. Minimum driver age limits are set out below.

- **For Economy Class Vehicles: Minimum 21**
- **For Medium Vehicles: Minimum 23**
- **For Upper Class and SUV-type Vehicles: Minimum 24-27-30**

**MEANS OF PAYMENT:**

During car delivery Everyday offices require one or two credit cards issued in the driver's name to cover the deposit. The number of credit cards varies depending on the type of car you will rent.

- **For Economy and Medium Class Vehicles: 1 Credit Card**
- **For Upper Class and SUV-type Vehicles: 1 Credit Cards**

**Note:** Please note that if you fail to produce a valid credit card or have insufficient funds available, the car rental agent may refuse to release the vehicle.

**SECURITY DEPOSIT FOR THE CAR**

Upon collection of the car a security deposit will be blocked on the driver’s credit card. This deposit is determined by the supplier considering your selected car category. Please be informed that the value of one tank of fuel and possible traffic fines can be additionally blocked on your credit card. It is recommended to present a credit card with a chip, pin code, and embossed numbers.

Estimated deposit amounts:

- **For Economy Class Vehicles: 7.000 TL**
- **For Medium Vehicles: 8.000 TL - 9.000 TL**
- **For Upper Class and SUV-type Vehicles: 9.000 TL - 12.000 TL - 18.000 TL**

\*Note: At least 2 credit cards are required for upper class and SUV type vehicles. A provision of 8,000 TL is applied to each of these cards,

**Other Conditions:**

If the driver is going to use a company credit card (Commercial card), an approval letter on letterhead, stamp and wet signature with the company's trade name is required. The signatory must be a company partner or a member of the board of directors. A signature circular of the person who will sign is required.

**Removal of Provision:**

After you return the car, provisions will be removed within a maximum of 7-10 working days after.

**MILEAGE LIMIT**

The detailed table regarding the number of rental days and the mileage limit applied by Everyday is below. In cases where the mileage limit is exceeded, for the economic and middle group segment 7-8 TL; for the premium segments 9 TL, and Luxury groups 10-15 TL per km will be charged.

| # RENTAL DAYS | DAILY MILEAGE LIMIT | MONTHLY MILEAGE LIMIT |
|---------------|---------------------|-----------------------|
|               | ECONOMY             | LUXURY                |
| 1             | 400                 | 400                   |
| 2             | 400                 | 400                   |
| 3             | 400                 | 400                   |
| 4             | 400                 | 400                   |
| 5             | 400                 | 400                   |
| 6             | 400                 | 400                   |
| 7             | 400                 | 400                   |
| 8             | ttl 4000            | ttl 4000              |
| 9             | ttl 4000            | ttl 4000              |
| 10            | ttl 4000            | ttl 4000              |
| 11            | ttl 4000            | ttl 4000              |
| 12            | ttl 4000            | ttl 4000              |

|              |          |
|--------------|----------|
| 13 ttl 4000  | ttl 4000 |
| 14 ttl 4000  | ttl 4000 |
| 15 ttl 4000  | ttl 4000 |
| 15+ ttl 4000 | ttl 4000 |

## FUEL INFORMATION

Everyday company delivers its vehicles with empty fuel tanks. If you return the vehicle with a fuel level lower than the level at which you received it, you will be charged for the difference in fuel level between the specified fuel level and the returned fuel level, along with an additional service fee of 150 TL, as indicated on the vehicle delivery form.

## EXTRAS - PAYABLE AT PICK-UP

For an additional driver, there is a charge of 129 TL per person. The cost for an additional driver service on monthly rentals is 30\*129 TL. A maximum of 2 additional drivers is accepted.

Mini damage insurance is priced at 199 TL per day. For monthly rentals, this fee is 199 \* 15 days.

Super mini damage insurance costs 229 TL per day. For monthly rentals, the fee remains fixed at 229 TL \* 15 days.

The daily rate for winter tires is 299 TL. For monthly rentals, it is 299 TL \* 30 days.

The Hygiene Package costs 200 TRY per rental. If the package is not purchased and the vehicle is returned dirty, a cleaning fee varying by region, not less than 450 TRY, will be charged.

## CROSS BORDER TRAVEL

Cross border travel is not usually permitted.

## ON THE SPOT ASSISTANCE

In very rare cases you may need our support when you arrived at your pick-up location. Assumed you have problems finding the supplier, its location, or you have problems getting the car, our professional customer service team will assist you in such cases.

Our customer service team is happy to help you 24/7 in your dedicated language.

Yolcu360 Customer Support Line: 0850 360 5 360 / +1 888 774 74 71 / 4440349

## INSURANCE AND COVERAGE

The vehicle you rented is insured under the **mandatory traffic insurance** provided by the car rental company. You can review the insurance coverage details, including any applicable damage waivers, in the rental agreement provided to you. If you prefer, you may also ask the rental company's representative for further information at the time of pickup.

In the event of an accident, it is essential to prepare all necessary documents (such as an accident report, alcohol test report, and details of the other party involved) to ensure the process proceeds smoothly. Please note that without these documents, the claim process cannot proceed, and repairs cannot be initiated based solely on the driver's statement.

Guests seeking additional coverage can obtain information about **optional protection packages** from the rental company and easily choose the level of protection that best suits their needs.

## IMPORTANT INFORMATION

Other rental conditions, other than the titles mentioned above, will be notified to you during the delivery of the car by a representative of the Everyday company, to be submitted for your signature. Please do not forget to read the document presented to you before receiving the car.