

## **REQUIRED DOCUMENTATION:**

At the time of pick-up, the following physical documentation\* issued in the main driver's name must be presented at the rental desk of DAMACAR:

- **Valid Passport/or ID card**
- **Valid Driving License**
  - **For Economy Class Vehicles: Minimum 2 years driving license is required.**
  - **For Medium Vehicles: Minimum 3 years driving license is required.**
  - **For Upper Class and SUV-type Vehicles: Minimum 3 years driving license is required.**

\*At least one of them must be chipped.

## **DRIVER AGE:**

DAMACAR company applies a minimum driver age limit determined according to car segments during delivery. Minimum driver age limits are set out below.

- **For Economy Class Vehicles: Minimum 21**
- **For Medium Vehicles: Minimum 23**
- **For Upper Class and SUV-type Vehicles: Minimum 25-27**

## **MEANS OF PAYMENT:**

During car delivery DAMACAR offices require one or two credit cards issued in the driver's name to cover the deposit. The number of credit cards varies depending on the type of car you will rent.

- **For Economy and Medium Class Vehicles: 1 Credit Card**
- **For Upper Class and SUV-type Vehicles: 2 Credit Cards**

**Note:** Please note that if you fail to produce a valid credit card or have insufficient funds available, the car rental agent may refuse to release the vehicle.

## **SECURITY DEPOSIT FOR THE CAR**

Upon collection of the car a security deposit will be blocked on the driver's credit card. This deposit is determined by the supplier considering your selected car category. Please be informed that the value of one tank of fuel and possible traffic fines can be additionally blocked on your credit card. It is recommended to present a credit card with a chip, pin code, and embossed numbers.

DAMACAR estimated deposit amounts:

- **For Economy Class Vehicles: 1.500 TL**
- **For Medium Vehicles: 1.750 TL**
- **For Upper Class and SUV-type Vehicles: 2.000 TL**

**\*Note:** For upper-class and SUV-type vehicles, at least 2 credit cards are required. A provision of 5,000 TL is applied to each of these cards, totaling 10,000 TL.

**Other Conditions:**

If the driver is going to use a company credit card (Commercial card), an approval letter on letterhead, stamp and wet signature with the company's trade name is required. The signatory must be a company partner or a member of the board of directors. A signature circular of the person who will sign is required.

**Removal of Provision:**

After you return the car DAMACAR, provisions will be removed within a maximum of 10 working days after.

**MILEAGE LIMIT**

The detailed table regarding the number of rental days and the mileage limit applied by DAMACAR is below. In cases where the mileage limit is exceeded, for the economic and middle group segment 1.5 TL; for the premium, SUV, 9-Pax, and Luxury groups 3,00 TL per km will be charged.

**# RENTAL DAYS DAILY MILEAGE LIMIT MONTHLY MILEAGE LIMIT**

	<b>ECONOMY</b>	<b>LUXURY</b>	<b>ECONOMY</b>	<b>LUXURY</b>
1	300	300	3800	3800
2	600	600		
3	900	900		
4	1200	1200		
5	1500	1500		
6	1600	1600		
7	1600	1600		
8	1800	1800		
9	1900	1900		
10	2750	2750		
11	2750	2750		
12	2800	2800		
13	2800	2800		
14	2850	2850		
15	3000	3000		
16	3000	3000		
17	3000	3000		
18	3000	3000		
19	3000	3000		
20	3100	3100		
21	3200	3200		
22	3400	3400		
23	3500	3500		
24	3600	3600		
25	3700	3700		
26	3700	3700		
27	3800	3800		

28	3800	3800
29	3800	3800
30	3800	3800

## **FUEL INFORMATION**

The DAMACAR company delivers vehicles with their fuel tanks completely filled. If you return the fuel tank below the level you received it; the fuel cost between the fuel level stated on the vehicle delivery form and the returned fuel level, along with an additional 30% service fee, will be reflected to you.

## **EXTRAS - PAYABLE AT PICK-UP**

- An additional fee of 50 TL per person is applied for an extra driver.
- The daily charge for a baby seat is 80 TL.
- Mini damage insurance is 135 TL per day.
- Super mini damage insurance is 175 TL per day.
- Ultra damage protection is 235 TL per day.
- Winter tires cost 120 TL per day.

## **CROSS BORDER TRAVEL**

Cross border travel is not usually permitted.

## **ON THE SPOT ASSISTANCE**

In very rare cases you may need our support when you arrived at your pick-up location. Assumed you have problems finding the supplier, its location, or you have problems getting the car, our professional customer service team will assist you in such cases.

Our customer service team is happy to help you 24/7 in your dedicated language.

Yolcu360 Customer Support Line: 0850 360 5 360

Emergency Support Line: 0850 532 3 262

## **INSURANCE AND COVERAGE**

The vehicle you rented is insured under the **mandatory traffic insurance** provided by the car rental company. You can review the insurance coverage details, including any applicable damage waivers, in the rental agreement provided to you. If you prefer, you may also ask the rental company's representative for further information at the time of pickup.

In the event of an accident, it is essential to prepare all necessary documents (such as an accident report, alcohol test report, and details of the other party involved) to ensure the process proceeds smoothly. Please note that without these documents, the claim process cannot proceed, and repairs cannot be initiated based solely on the driver's statement.

Guests seeking additional coverage can obtain information about **optional protection packages** from the rental company and easily choose the level of protection that best suits their needs.

## **IMPORTANT INFORMATION**

Other rental conditions, other than the titles mentioned above, will be notified to you during the delivery of the car by a representative of the DAMACAR company, to be submitted for your signature. Please do not forget to read the document presented to you before receiving the car.