

DRIVER REQUIREMENTS

DOCUMENTS:

The documents requested at Goldcar offices during vehicle delivery, provided that at least one of them has a chip, are specified below along with driver's license restrictions:

- **ID Card** (new generation ID card)
- **Driver's License** (new generation driver's license)
- **Credit Card** (credit card in the guest's name)
- **For Economy Class Vehicles:** A minimum of 1 year of driving experience is required.
- **For Medium Class Vehicles:** A minimum of 2 years of driving experience is required.
- **For SUV type Vehicles:** A minimum of 3 years of driving experience is required.
- **For Minivan, Premium, and Luxury Groups:** A minimum of 3 years of driving experience is required.

DRIVER AGE

Goldcar applies a minimum driver age restriction determined by vehicle segments at the time of vehicle delivery. The minimum driver age limits are specified below:

- **For Economy Segment Vehicles:** At least 23 years old
- **For Medium Segment Vehicles:** At least 25 years old
- **For SUV type Vehicles:** At least 25 years old
- **For Minivan, Premium, and Luxury vehicles:** 27 years old
- *The maximum rental age is 70.*

CREDIT CARD

To cover the deposit amount at Goldcar offices during vehicle delivery, it is mandatory to have one or two credit cards issued in the driver's name. The number of credit cards you must have with you according to the vehicle type you rent is specified below:

- **For Economy, Medium, and SUV class vehicles:** Single credit card
- **For Minivan, Premium, and Luxury type vehicles:** Double credit cards

DEPOSIT

During vehicle delivery, Goldcar applies a pre-authorization (provision) for a certain amount on the credit card—or cards—registered in the driver's own name. These amounts are specified below:

- **For Economy class vehicles:** 3000 TL
- **For Medium class vehicles:** 5000 TL

- **For SUV type vehicles:** 6000 TL
- **For Minivan, Premium, and Luxury vehicles:** 30000 TL (2 Credit Cards)

Note: For Minivan, Premium, and Luxury type vehicles, at least 2 credit cards in the driver's name are required.

Release of Pre-authorization:

Pre-authorizations are released within a maximum of 15 - 28 business days following the return of the vehicle to Goldcar officials at the end of your journey.

MILEAGE LIMIT

Goldcar's detailed table regarding the number of rental days and the applicable mileage limit is provided below. In cases where the mileage limit is exceeded, an excess mileage fee per kilometer will be charged as follows: 3 TL for the economy group, 3.50 TL for the Medium group, and 4.50 TL for the SUV, Minivan, Premium, and Luxury groups. Up-to-date detailed information regarding Goldcar's rental days, applicable mileage limits, and excess mileage fees can be found on your voucher.

RENTAL DAYS	DAILY MILEAGE LIMIT (ECO VEHICLE)	DAILY MILEAGE LIMIT (LUXURY VEHICLE)	MONTHLY MILEAGE LIMIT (ECO VEHICLE)	MONTHLY MILEAGE LIMIT (LUXURY VEHICLE)
1	400	300	3000	3000
2	400	300		
3	400	300		
4	400	300		
5	400	300		
6	400	300		
7	400	300		
8	400	300		
9	400	300		
10	400	300		
11	4000	3000		
12	4000	3000		
13	4000	3000		
14	4000	3000		
15	4000	3000		
15+	4000	3000		

FUEL

Goldcar delivers vehicles with a full tank of fuel. If you return the vehicle with a fuel level lower than what you received, the fuel cost difference between the pick-up level and the return level (as stated on the vehicle delivery form) plus an additional service fee of 350 TL will be charged to you.

ADDITIONAL SERVICES

- **Additional driver:** A fee of 110 TL per person applies. For rentals of 15 days or more, it is a fixed rate of 1650 TL. A maximum of 2 additional drivers are accepted.

- **Baby seat:** 250 TL per day. For rentals of 15 days or more, it is a fixed rate of 3750 TL.
- **Relax Cover:** 350 TL per day. For rentals of 15 days or more, it is a fixed rate of 5250 TL.
- **Super Relax Cover:** 520 TL per day. For rentals of 15 days or more, it is a fixed rate of 7800 TL.
- **Mega Relax Cover:** 100 TL per day. For rentals of 15 days or more, it is a fixed rate of 1500 TL. *Can only be purchased together with Super Relax Cover.*
- **Winter tires:** 200 TL per day. For rentals of 15 days or more, it is a fixed rate of 3000 TL.
- **Snow Chains:** 200 TL per day. For rentals of 15 days or more, it is a fixed rate of 3000 TL.

CROSS-BORDER POLICY

Vehicles are not allowed to cross country borders.

ROAD ASSISTANCE

Contact information for emergencies:

- **To contact Goldcar:** 0850 377 7 000
- **To contact Yolcu360:** 0850 360 5 360

INSURANCES AND COVERS

The vehicle you have rented is insured under the compulsory traffic insurance provided by the car rental company. You can review details such as the scope of insurance and damage excess (deductible), if any, in the rental agreement delivered to you; if you wish, you can also obtain information from company representatives during vehicle delivery.

In the event of a possible accident, it is important that the necessary documents (e.g., accident report, alcohol report, and third-party information) are prepared completely for the process to proceed smoothly. Please note that no action can be taken without these documents, and the repair process cannot be initiated solely based on the driver's declaration.

Guests who want further assurance can obtain information about additional protection packages through the rental company and easily choose the coverage that best suits their needs.

IMPORTANT INFORMATION

It is mandatory for the guest arriving to pick up the vehicle to have a new generation ID and driver's license, and to carry and present a credit card in their own name showing their first name, last name, and card number; otherwise, the vehicle will not be provided. When picking up the vehicle, the company will conduct a Findeks credit score inquiry. A minimum Findeks score of 1300 or above is required. If the vehicle is returned earlier than the scheduled return date, the refund amount does not cover the entire rental period. The cost for the days the vehicle was used by the guest is deducted from the total rental fee, and the amount for the unused days is refunded. This amount is calculated based on the car rental rate applicable on that specific date. Rental terms and conditions other than those specified above will be notified to you by the Goldcar representative during vehicle delivery, to be signed by you. Please do not forget to read the document presented to you before taking delivery of the vehicle.