

## **DRIVER REQUIREMENTS**

### **DOCUMENTS:**

During vehicle pick-up at QCAR offices, the documents listed below are required, with at least one of them having a chip, together with the driver's license restrictions:

- ID Card
- Driving License
  - For Economy Class Vehicles: Minimum 1 year of driving license
  - For Mid-Class Vehicles: Minimum 2 years of driving license
  - For Upper Class and SUV Vehicles: Minimum 3 years of driving license

### **DRIVER AGE**

QCAR applies a minimum driver age requirement based on the vehicle segment. The minimum age limits are as follows:

- Economy Segment Vehicles: Minimum 21 years
- Mid-Segment Vehicles: Minimum 23 years
- Upper Class and SUV Vehicles: Minimum 26 years

### **CREDIT CARD:**

During vehicle pick-up, the driver must present one or two credit cards issued in their own name to cover the deposit amount. The number of required credit cards varies depending on the vehicle type:

- For Economy and Mid-Class Vehicles: One credit card
- For Upper Class and SUV Vehicles: One credit card

### **DEPOSIT**

At vehicle pick-up, QCAR Mobility applies a pre-authorization on the driver's credit card(s) registered in their name. The pre-authorization amounts are listed below:

- Economy Class Vehicles: 7,500 TL
- Mid-Class Vehicles: 7,500 TL
- Upper Class and SUV Vehicles: 7,500 TL

**Special Conditions:** Currently, one credit card is sufficient for SUV and upper group vehicles.

If a company credit card (corporate card) is to be used, an authorization letter on company letterhead with stamp and wet signature, including the company's trade name, is required. The signatory must be a company partner or a board member. A signature circular of the signatory is also required.

### **Release of Pre-Authorization:**

Pre-authorizations are released within a maximum of 10 business days after you return the vehicle to QCAR representatives.

### **MILEAGE LIMIT**

QCAR's detailed mileage and rental day limits are shown in the table below. In case of exceeding the mileage limit, the following rates apply:

- Economy group: 5 TL (VAT included) per km
- Mid group: 6 TL per km
- Upper Class and SUV: 8 TL per km

### **# RENTAL DAYS DAILY MILEAGE LIMIT MONTHLY MILEAGE LIMIT**

|   | <b>ECONOMY</b> | <b>LUXURY</b> | <b>ECONOMY</b> | <b>LUXURY</b> |
|---|----------------|---------------|----------------|---------------|
| 1 | 400            | 400           | 3.500          | 3.500         |

|     |          |          |
|-----|----------|----------|
| 2   | 400      | 400      |
| 3   | 400      | 400      |
| 4   | 400      | 400      |
| 5   | 400      | 400      |
| 6   | 400      | 400      |
| 7   | 400      | 400      |
| 8   | ttl 3500 | ttl 3500 |
| 9   | ttl 3500 | ttl 3500 |
| 10  | ttl 3500 | ttl 3500 |
| 11  | ttl 3500 | ttl 3500 |
| 12  | ttl 3500 | ttl 3500 |
| 13  | ttl 3500 | ttl 3500 |
| 14  | ttl 3500 | ttl 3500 |
| 15  | ttl 3500 | ttl 3500 |
| 15+ | ttl 3500 | ttl 3500 |

## FUEL

QCAR vehicles may be delivered with different fuel levels. If you return the vehicle with less fuel than received, the fuel difference between the pick-up and drop-off levels stated on the delivery form will be charged, plus a 400 TL service fee.

## EXTRA SERVICES

- Additional Driver: 159 TL per person (maximum 2 additional drivers allowed)
- Young Driver Package: 725 TL — fixed at 10,875 TL for rentals of 16 days or more
- Baby Seat: 235 TL per day — fixed at 3,525 TL for rentals of 16 days or more
- Zero-Excess Insurance: 350 TL (5,250 TL for monthly rentals)
- QSilver Protection Package: 395 TL per day (5,925 TL for monthly rentals)
- QGold Protection Package: 495 TL per day (7,425 TL for monthly rentals)
- QDiamond Protection Package: 595 TL per day (8,925 TL for monthly rentals)
- Winter Tires: 260 TL per day (3,900 TL for monthly rentals)

## CROSS-BORDER POLICY

Cross-border travel is not permitted.

## ROADSIDE ASSISTANCE

Emergency contact number: 0850 757 31 00

For Yolcu360 contact: 0850 360 5 360

## INSURANCE & COVERAGES

The vehicle you rented is insured under the **mandatory traffic insurance** provided by the car rental company. You can review the insurance coverage details, including any applicable damage waivers, in the rental agreement provided to you. If you prefer, you may also ask the rental company's representative for further information at the time of pickup.

In the event of an accident, it is essential to prepare all necessary documents (such as an accident report, alcohol test report, and details of the other party involved) to ensure the process proceeds smoothly. Please note that without these documents, the claim process cannot proceed, and repairs cannot be initiated based solely on the driver's statement.

Guests seeking additional coverage can obtain information about **optional protection packages** from the rental company and easily choose the level of protection that best suits their needs.

**IMPORTANT INFORMATION**

Additional rental conditions not listed above will be provided for your signature by the QCAR representative during vehicle pick-up. Please ensure you read the document before receiving the vehicle.