

## **REQUIRED DOCUMENTATION:**

At the time of pick-up, the following physical documentation\* issued in the main driver's name must be presented at the rental desk of Aytu:

- **Valid Passport/or ID card**
- **Valid Driving License**
  - **For Economy Class Vehicles: Minimum 3 years driving license is required.**
  - **For Medium Vehicles: Minimum 5 years driving license is required.**
  - **For Upper Class and SUV-type Vehicles: Minimum 7 years driving license is required.**

\*At least one of them must be chipped.

## **DRIVER AGE:**

Aytu company applies a minimum driver age limit determined according to car segments during delivery. Minimum driver age limits are set out below.

- **For Economy Class Vehicles: Minimum 23**
- **For Medium Vehicles: Minimum 25**
- **For Upper Class and SUV-type Vehicles: Minimum 27**

## **MEANS OF PAYMENT:**

During car delivery Aytu offices require one or two credit cards issued in the driver's name to cover the deposit. The number of credit cards varies depending on the type of car you will rent.

- **For Economy and Medium Class Vehicles: 1 Credit Card**
- **For Upper Class and SUV-type Vehicles: 2 Credit Cards**

**Note:** Please note that if you fail to produce a valid credit card or have insufficient funds available, the car rental agent may refuse to release the vehicle.

## **SECURITY DEPOSIT FOR THE CAR**

Upon collection of the car a security deposit will be blocked on the driver's credit card. This deposit is determined by the supplier considering your selected car category. Please be informed that the value of one tank of fuel and possible traffic fines can be additionally blocked on your credit card. It is recommended to present a credit card with a chip, pin code, and embossed numbers.

Estimated deposit amounts:

- **For Economy Class Vehicles: 1500 TL**
- **For Medium Vehicles: 2000 TL**
- **For Upper Class and SUV-type Vehicles: 2500 TL**

**\*Note:** For premium and SUV type vehicles, a minimum of 2 credit cards are required. Each card will be subject to a total provision of 2500 TL, amounting to a total provision of 2500 TL.

### **Other Conditions:**

If the driver is going to use a company credit card (Commercial card), an approval letter on letterhead, stamp and wet signature with the company's trade name is required. The signatory must be a company partner or a member of the board of directors. A signature circular of the person who will sign is required.

### **Removal of Provision:**

After you return the car AytuCar, provisions will be removed within a maximum of 14 working days after.

### **MILEAGE LIMIT**

The detailed table regarding the number of rental days and the mileage limit applied by AytuCar is below. In cases where the mileage limit is exceeded, for the Economy group, the rate per kilometer is 1.5 TL, for the Mid-range group it is 2 TL, for the Premium, SUV, and 9-Pax it is 3 TL, and for the Luxury group it is 4 TL.

#### **# RENTAL DAYS DAILY MILEAGE LIMIT MONTHLY MILEAGE LIMIT**

	<b>ECONOMY</b>	<b>LUXURY</b>	<b>ECONOMY</b>	<b>LUXURY</b>
1	400	400	4000	4000
2	800	800	4000	4000
3	1200	1200	4000	4000
4	1600	1600	4000	4000
5	2000	2000	4000	4000
6	2400	2400	4000	4000
7	2800	2800	4000	4000
8	3200	3200	4000	4000
9	3600	3600	4000	4000
10	4000	4000	4000	4000
11	4000	4000	4000	4000
12	4000	4000	4000	4000
13	4000	4000	4000	4000
14	4000	4000	4000	4000
15	4000	4000	4000	4000
15+	4000	4000	4000	4000

### **FUEL INFORMATION**

AytuCar company delivers their vehicles with full fuel tanks. In case you return the vehicle with a fuel level lower than the one indicated on the vehicle delivery form, you will be charged for the fuel difference between the indicated fuel level and the returned fuel level, along with an additional service fee of 100 TL.

### **EXTRAS - PAYABLE AT PICK-UP**

- An additional driver is charged at a rate of 29 TL per person. A maximum of 2 additional drivers are allowed.
- Baby seat rental is priced at 59 TL per day.

- The Basic Insurance Package is available at a daily rate of 75 TL.
- The Standard Insurance Package is available at a daily rate of 125 TL.
- The Premium Insurance Package is available at a daily rate of 150 TL.
- Winter tire rental is priced at 50 TL per day.

## **CROSS BORDER TRAVEL**

Cross border travel is not usually permitted.

## **ON THE SPOT ASSISTANCE**

In very rare cases you may need our support when you arrived at your pick-up location. Assumed you have problems finding the supplier, its location, or you have problems getting the car, our professional customer service team will assist you in such cases.

Our customer service team is happy to help you 24/7 in your dedicated language.

Yolcu360 Customer Support Line: 0850 360 5 360 /

Emergency Support Line: +90 532 596 65 60

## **INSURANCE AND COVERAGE**

The vehicle you rented is insured under the **mandatory traffic insurance** provided by the car rental company. You can review the insurance coverage details, including any applicable damage waivers, in the rental agreement provided to you. If you prefer, you may also ask the rental company's representative for further information at the time of pickup.

In the event of an accident, it is essential to prepare all necessary documents (such as an accident report, alcohol test report, and details of the other party involved) to ensure the process proceeds smoothly. Please note that without these documents, the claim process cannot proceed, and repairs cannot be initiated based solely on the driver's statement.

Guests seeking additional coverage can obtain information about **optional protection packages** from the rental company and easily choose the level of protection that best suits their needs.

## **IMPORTANT INFORMATION**

Other rental conditions, other than the titles mentioned above, will be notified to you during the delivery of the car by a representative of the Aytu company, to be submitted for your signature. Please do not forget to read the document presented to you before receiving the car.