

REQUIRED DOCUMENTATION:

At the time of pick-up, the following physical documentation* issued in the main driver's name must be presented at the rental desk of B2carlease:

The renter must be at least 21 years old,

Hold a valid driver's license for a minimum of 2 years, and for higher car categories (For non-Latin alphabet licenses, an international driver's license must be presented alongside the renter's own license.)

Possess a valid credit card under their own name (with a minimum of 6 months validity) is required.

Must meet sufficient financial eligibility criteria based on car categories.

In cases where the driver's license is not in the Latin alphabet, it is mandatory for the renter to present an international driving permit alongside their own driver's license.

- **Valid Passport/or ID card**
- **Valid Driving License**
 - **For Economy Class Vehicles: Minimum 2 years driving license is required.**
 - **For Mini-Van class vehicles: Minimum of 2 years of driving license is required.**
 - **For Medium Vehicles: Minimum 3 years driving license is required.**
 - **For Upper Class and Premium Vehicles: Minimum 5 years driving license is required.**
 - **For Minibus class vehicles: Minimum of 5 years of driving license is required.**

*At least one of them must be chipped.

DRIVER AGE:

B2carlease company applies a minimum driver age limit determined according to car segments during delivery. Minimum driver age limits are set out below.

- **For Economy Class Vehicles: Minimum 21**
- **For Mini-Van class vehicles: Minimum 23**
- **For Medium Vehicles: Minimum 23**
- **For Upper Class Vehicles: Minimum 25**
- **For Minibus and Premium class vehicles: Minimum 27**

MEANS OF PAYMENT:

At B2carlease, it is mandatory for the driver to have one or two credit cards in their name, which have been used for at least 6 months, in order to cover the deposit amount during the vehicle delivery. The number of credit cards required depends on the type of vehicle you are renting.

- **For Economy, Mini-van, and Midsize cars: One credit card is required.**

- **For Upper and Premium class cars: Two credit cards are required.**

Note: Please note that if you fail to produce a valid credit card or have insufficient funds available, the car rental agent may refuse to release the vehicle.

SECURITY DEPOSIT FOR THE CAR

Upon collection of the car a security deposit will be blocked on the driver's credit card. This deposit is determined by the supplier considering your selected car category. Please be informed that the value of one tank of fuel and possible traffic fines can be additionally blocked on your credit card. It is recommended to present a credit card with a chip, pin code, and embossed numbers.

B2carlease company applies a preauthorization on the driver's own registered credit card(s) for a certain amount during the vehicle handover.

Estimated deposit amounts:

- **For Economy Class Vehicles: 1500**
- **For Mini-Van class vehicles: 1500**
- **For Medium Vehicles: 1500**
- **For Upper Class Vehicles: 2000 TL**
- **For Minibus and Premium class vehicles: 3000 TL**

***Note:** For luxury cars, two credit cards with the same driver's name are required for all rentals. The credit card must not be from the same issuer but the required deposit amount must be available only on one of the two cards.

Other Conditions:

If the driver is going to use a company credit card (Commercial card), an approval letter on letterhead, stamp and wet signature with the company's trade name is required. The signatory must be a company partner or a member of the board of directors. A signature circular of the person who will sign is required.

Removal of Provision:

After you return the car B2carlease company, provisions will be removed within a maximum of 10 working days after.

MILEAGE LIMIT

The detailed table regarding the number of rental days and the mileage limit applied by B2carlease is below. In cases where the mileage limit is exceeded, 2.5 TL per km will be charged for all vehicle groups.

RENTAL DAYS DAILY MILEAGE LIMIT MONTHLY MILEAGE LIMIT

| | ECONOMY | LUXURY | ECONOMY | LUXURY |
|---|----------------|---------------|----------------|---------------|
| 1 | 500 | 500 | 3500 | 3500 |
| 2 | 500 | 500 | 3500 | 3500 |
| 3 | 500 | 500 | 3500 | 3500 |
| 4 | 500 | 500 | 3500 | 3500 |
| 5 | 500 | 500 | 3500 | 3500 |
| 6 | 500 | 500 | 3500 | 3500 |

| | | | | |
|-------|------|------|------|------|
| 7 | 500 | 500 | 3500 | 3500 |
| 8 | 3500 | 3500 | 3500 | 3500 |
| 9 | 3500 | 3500 | 3500 | 3500 |
| 10 | 3500 | 3500 | 3500 | 3500 |
| 11 | 3500 | 3500 | 3500 | 3500 |
| 12 | 3500 | 3500 | 3500 | 3500 |
| 13 | 3500 | 3500 | 3500 | 3500 |
| 14 | 3500 | 3500 | 3500 | 3500 |
| 15 | 3500 | 3500 | 3500 | 3500 |
| 16-29 | 3500 | 3500 | 3500 | 3500 |

FUEL INFORMATION

B2Carlease company follows a fair fuel policy for its vehicles. Accordingly, the renter is obliged to return the vehicle with the fuel at the level it was received. In the event that the vehicle is returned with insufficient fuel despite being delivered with a full tank, the cost of the missing fuel will be calculated by adding 20% to the current pump price per liter, along with a service fee of 118 ₺.

CROSS BORDER TRAVEL

Cross border travel is not usually permitted.

ON THE SPOT ASSISTANCE

In very rare cases you may need our support when you arrived at your pick-up location. Assumed you have problems finding the supplier, its location, or you have problems getting the car, our professional customer service team will assist you in such cases.

Our customer service team is happy to help you 24/7 in your dedicated language.

Yolcu360 Customer Support Line: 0850 360 5 360

Emergency Support Line: 0090 850 303 89 36

INSURANCE AND COVERAGE

The vehicle you will rent is protected against crashes, theft, and theft attempts. Damages to third parties are also protected within the limits of traffic insurance. There is no damage exemption in the insurance conditions that we apply. However, the costs of damages that are not properly recorded (accident detection report, alcohol report, documents of the parties involved in the accident, etc.) belong exclusively to the user. In the case of undeclared damages, the damage repair process is definitely not carried out with the driver's statement.

- LCF (Tire-Glass-Light) Damage Package: This package covers one of the following damages without limit throughout the rental period, excluding accident situations: damage to tires, glass, or lights. It includes damages like cracks in the glass, a single tire puncture (excluding wheel damage and limited to 1 tire only), or light cracks (excluding bodywork damage).
- Waiver-Free Assurance Package: All vehicles at B2Car have a deductible waiver. During the rental period, damages up to a maximum of 5,000 TL for economy class vehicles and up to 7,500 TL for medium and upper segment vehicles will be charged to the renter, even if there is a police report. If the damage amount is below these figures, the renter pays the full amount. With the waiver-free assurance package, available for a daily fee, the renter avoids paying these amounts.

- **Comprehensive Damage Package:** This package covers damages that may occur to the rented vehicle up to a maximum of 11,000 TL during the rental period. A report or police statement is required for damages exceeding 11,000 TL. If a report or statement cannot be provided, the damage amount will be charged to the renter. This package includes the Tire-Glass-Light damage package and the waiver-free assurance.
- **Premium Damage Package:** This package covers damages that may occur to the rented vehicle up to a maximum of 16,000 TL during the rental period. A report or police statement is required for damages exceeding 16,000 TL. If a report or statement cannot be provided, the damage amount will be charged to the renter. This package includes the Tire-Glass-Light damage package and the waiver-free assurance.

The car rental periods are calculated based on a 24-hour period. We provide a 2-hour grace period for our customers at the end of the 24-hour period. There is no additional charge for delays up to 2 hours. However, for delays exceeding 2 hours, the full daily rental rate, along with any other additional services (protection package, child seat, additional driver, etc.), will be charged.

Our customers have the option to return the rented vehicle to a different B2Carlease office during working hours, apart from the pick-up office. However, if the vehicle is dropped off at a different location than the pick-up office, there may be an additional one-way rental fee depending on the pick-up and drop-off offices.

The reserved vehicles are delivered based on compliance with the general rental conditions. If the general rental conditions cannot be met, the reserved vehicle cannot be delivered. Reservations are made with a guarantee on the vehicle group, but there is no guarantee regarding the brand, model, or color of the vehicle.

If the vehicle has excessive garbage, dirt, or other substances that cannot be removed through standard vehicle cleaning, the cost of detailed cleaning will be charged to the renter.

The rented vehicles cannot be driven by anyone other than the renter. However, an additional driver can be added to allow the vehicle to be driven by the designated person. If someone other than the additional driver and the renter operates the vehicle, the renter is fully responsible for any damages or other issues that may arise. This responsibility applies regardless of whether any protection package is purchased.

If there is excessive garbage, dirt, etc., on the exterior and interior of the vehicle that cannot be removed by standard cleaning, the cost of a thorough cleaning will be charged to the renter.

Rented vehicles cannot be used by anyone other than the renter. However, by adding an additional driver, the vehicle can be used by the designated person. In the case of any additional driver or someone other than the renter using the vehicle, the renter is directly and fully responsible for any damages or other incidents that may arise. This is applicable regardless of whether any protection package is purchased.

During the rental period, any traffic fines, fines imposed by any institution, HGS-OGS highway tolls, additional services (winter tires, additional driver, child seat, etc.) are the responsibility of the renter and must be paid by the renter.

The rented vehicle cannot be used in the following ways:

Transporting passengers or goods for a fee, whether openly or covertly,

Towing or pushing any vehicle or trailer,

Carrying illegal substances or engaging in other unlawful activities contrary to customs regulations and other laws,

By a person under the influence of alcohol or drugs or by a driver who is not listed as an additional driver,

Engaging in motor sports activities (racing, speed trials, rallies, endurance and speed tests, etc.),

Overloading the vehicle or carrying goods that exceed the loading capacity,

Using the vehicle in locations and conditions that are not suitable for the purpose of rental, considering the make and model of the vehicle (off-road, mountainous terrain, sand, marshes, riverbeds, etc.) and in locations and roads that are unsuitable for their technical structure and endurance, in other words, under extraordinary and non-traffic conditions.

In any of the following situations, our customers should seek assistance from the traffic police or gendarmerie units:

In bilateral accidents, obtain photocopies or clear visuals of the driver's license, vehicle registration, and traffic insurance policy of the other party/parties involved.

If the driver is underage.

Obtain multiple clear visuals of the accident scene, showing the shape of the accident and the location with the vehicle's license plate visible.

Do not abandon the vehicle without taking sufficient safety precautions.

If there are suspicions of mental instability or alcohol use by the driver.

If the driver is operating a motor vehicle without a driver's license.

If one of the vehicles involved in the accident has an official license plate.

If damage occurs to public property.

If damage occurs to belongings owned by a third party.

If one of the vehicles involved in the accident does not have valid traffic insurance.

If the traffic accident results in death or injury.

If you are unable to come to an agreement with the other driver regarding the accident.

Other rental conditions, other than the titles mentioned above, will be notified to you during the delivery of the car by a representative of the B2carlease company, to be submitted for your signature. Please do not forget to read the document presented to you before receiving the car.