

REQUIRED DOCUMENTATION:

At the time of pick-up, the following physical documentation* issued in the main driver's name must be presented at the rental desk of Easygo (Üvez Turizm):

- **Valid Passport/or ID card**
- **Valid Driving License**
 - **For Economy Class Vehicles: Minimum 2 years driving license is required.**
 - **For Medium Vehicles: Minimum 3 years driving license is required.**
 - **For Upper Class and SUV-type Vehicles: Minimum 3 years driving license is required.**
 - **For Premium, Minibus, and Luxury Class vehicles: Minimum of 5 years of driving license is required.**

*At least one of them must be chipped.

DRIVER AGE:

Easygo (Üvez Turizm) company applies a minimum driver age limit determined according to car segments during delivery. Minimum driver age limits are set out below.

- **For Economy Class Vehicles: Minimum 22**
- **For Medium Vehicles: Minimum 24**
- **For Upper Class and SUV-type Vehicles: Minimum 25**
- **For Premium, Minibus, and Luxury Class vehicles: Minimum 28**

MEANS OF PAYMENT:

During car delivery Easygo (Üvez Turizm) offices require one or two credit cards issued in the driver's name to cover the deposit. The number of credit cards varies depending on the type of car you will rent.

- **For Economy and Medium Class Vehicles: 1 Credit Card**
- **For Upper Class and SUV-type Vehicles: 1 Credit Card**
- **For Premium, Minibus, and Luxury Class vehicles: 2 Credit Card**

Note: Please note that if you fail to produce a valid credit card or have insufficient funds available, the car rental agent may refuse to release the vehicle.

SECURITY DEPOSIT FOR THE CAR

Upon collection of the car a security deposit will be blocked on the driver's credit card. This deposit is determined by the supplier considering your selected car category. Please be informed that the value of one tank of fuel and possible traffic fines can be additionally blocked on your credit card. It is recommended to present a credit card with a chip, pin code, and embossed numbers.

The Easygo (Üvez Tourism) company applies a certain provision from the credit card(s) registered in the name of the driver during the delivery of the vehicle.

Estimated deposit amounts:

- **For Economy Class Vehicles: 4000 TL**
- **For Medium Vehicles: 4500 TL**
- **For Upper Class and SUV-type Vehicles: 5000 TL**
- **For Premium, and Luxury Class vehicles: 7000 TL**

***Note:** At least 2 credit cards are required for Premium and Luxury class vehicles. A provision of 3500 TL each is applied to these cards, totaling 7000 TL.

***Note:** For luxury cars, two credit cards with the same driver's name are required for all rentals. The credit card must not be from the same issuer but the required deposit amount must be available only on one of the two cards.

Other Conditions:

If the driver is going to use a company credit card (Commercial card), an approval letter on letterhead, stamp and wet signature with the company's trade name is required. The signatory must be a company partner or a member of the board of directors. A signature circular of the person who will sign is required.

Removal of Provision:

After you return the car Easygo (Üvez Turizm), provisions will be removed within a maximum of 10 working days after.

MILEAGE LIMIT

The detailed table regarding the number of rental days and the mileage limit applied by Easygo (Üvez Turizm) is below. In cases where the mileage limit is exceeded, for the economic and middle group segment 4 TL including VAT; for the premium, SUV, 9-Pax, and Luxury groups 5 TL including VAT per km will be charged. In case the km limit is exceeded for reservations only at Istanbul Sabiha Gökçen and Istanbul Airport, a fee of 4 TL per km including VAT will be charged.

| Rental Day | Daily KM Limit | Monthly KM Limit |
|------------|----------------|------------------|
| 1 | 350 | |
| 2-3 | 300 | |
| 4-7 | 250 | |
| 8-14 | 200 | |
| 15-29 | 120 | |
| 30 | | 3500 |

FUEL INFORMATION

Easygo (Üvez Turizm) company delivers its vehicles with a "leave it as you took it" fuel policy. If you return the vehicle with less fuel than you received it, the cost difference between the fuel level noted on the vehicle delivery form and the level of fuel at return, along with an additional service fee of 200 TL, will be charged to you.

CROSS BORDER TRAVEL

Cross border travel is not usually permitted.

ON THE SPOT ASSISTANCE

In very rare cases you may need our support when you arrived at your pick-up location. Assumed you have problems finding the supplier, its location, or you have problems getting the car, our professional customer service team will assist you in such cases.

Our customer service team is happy to help you 24/7 in your dedicated language.

Yolcu360 Customer Support Line: 0850 360 5 360

Emergency Support Line: 0212 655 99 99

INSURANCE AND COVERAGE

The vehicle you rented is insured under the **mandatory traffic insurance** provided by the car rental company. You can review the insurance coverage details, including any applicable damage waivers, in the rental agreement provided to you. If you prefer, you may also ask the rental company's representative for further information at the time of pickup.

In the event of an accident, it is essential to prepare all necessary documents (such as an accident report, alcohol test report, and details of the other party involved) to ensure the process proceeds smoothly. Please note that without these documents, the claim process cannot proceed, and repairs cannot be initiated based solely on the driver's statement.

Guests seeking additional coverage can obtain information about **optional protection packages** from the rental company and easily choose the level of protection that best suits their needs.

IMPORTANT INFORMATION

When you go to pick up the vehicle, the company will conduct a credit rating ([findeks](#)) query.

In case the vehicle is returned at an earlier date than the delivery date; the amount to be refunded does not cover the total rental period. The fee for the days the car was used by the guest is deducted from the total rental fee, and the cost of the unused days is refunded. This amount is calculated based on the car rental fee on the said date.

Other rental conditions, other than the titles mentioned above, will be notified to you during the delivery of the car by a representative of the Easygo (Üvez Turizm) company, to be submitted for your signature. Please do not forget to read the document presented to you before receiving the car.

For Mardin Airport, Adıyaman Airport, Elazığ Airport, and Şanlıurfa Airport, a flight card is mandatory in these specific regions.