

DRIVER REQUIREMENTS

DOCUMENTS

The documents requested at Europcar offices during vehicle delivery, provided that at least one of them has a chip, along with driver's license restrictions, are specified below:

- Identity Card (new identity card)
- Driver's License (new driver's license)
- Credit Card (credit card in the guest's name)
- **For Economy Class Vehicles:** A minimum of 1 year of driving experience is mandatory.
- **For Medium Class Vehicles:** A minimum of 2 years of driving experience is mandatory.
- **For SUV Type Vehicles:** A minimum of 2 years of driving experience is mandatory.
- **For Minivan, Premium, and Luxury Groups:** A minimum of 3 years of driving experience is mandatory.

DRIVER AGE

Europcar applies a minimum driver age restriction determined by vehicle segments at the time of vehicle delivery. The minimum driver age limits are specified below:

- **For Economy Segment Vehicles:** At least 21 years old
- **For Medium Segment Vehicles:** At least 23 years old
- **For SUV Type Vehicles:** At least 25 years old
- **For Minivan, Premium, and Luxury Vehicles:** 27 years old
- **Maximum rental age is 75.**

CREDIT CARD

In order to cover the deposit amount at Europcar offices during vehicle delivery, it is mandatory to present one or two credit cards issued in the driver's name. The number of credit cards you need to have with you according to the vehicle type you will rent is specified below:

- **For Economy, Medium, and SUV class vehicles:** Single credit card
- **For Minivan, Premium, and Luxury type vehicles:** Double credit cards

DEPOSIT

During vehicle delivery, Europcar applies a pre-authorization for a certain amount from the driver's own credit card (or cards). These amounts are specified below:

- **For Economy class vehicles:** 4000 TL

- **For Medium class vehicles:** 4500 TL
- **For SUV type vehicles:** 5500 TL
- **For Minivan, Premium, and Luxury vehicles:** 6500 TL – 10000 TL (2 Credit Cards)

Note: For Minivan, Premium, and Luxury type vehicles, at least 2 credit cards in the driver's name are requested.

Release of Pre-authorization:

Pre-authorizations are released within a maximum of 10 - 15 business days following the return of the vehicle to Europcar officials after your journey.

MILEAGE LIMIT

Europcar's detailed table regarding the number of rental days and the applicable mileage limit is provided below. In cases where the mileage limit is exceeded, an excess mileage fee per km will be charged as 3 TL for the Economy group, 3.50 TL for the Medium group, and 4.50 TL for the SUV, Minivan, Premium, and Luxury groups. Detailed information regarding Europcar's rental days, applicable mileage limits, and excess mileage fees can be found in its current form on the voucher presented to you.

RENTAL DAY	DAILY MILEAGE LIMIT (ECONOMY)	DAILY MILEAGE LIMIT (LUXURY)	MONTHLY MILEAGE LIMIT (ECONOMY)	MONTHLY MILEAGE LIMIT (LUXURY)
1	400	400	3000	3000
2	400	400	-	-
3	400	400	-	-
4	400	400	-	-
5	400	400	-	-
6	400	400	-	-
7	400	400	-	-
8	400	400	-	-
9	400	400	-	-
10	400	400	-	-
11	4000	4000	-	-
12	4000	4000	-	-
13	4000	4000	-	-
14	4000	4000	-	-
15	4000	4000	-	-
15+	4000	4000	-	-

FUEL

Europcar delivers vehicles with a full tank of fuel. If you return the vehicle with a fuel level lower than what you received, the fuel cost between the level specified in the vehicle delivery form and the returned level, plus an additional service fee of 350 TL, will be charged to you.

ADDITIONAL SERVICES

- An additional driver fee of 110 TL per person applies. For rentals of 10 days or more, it is fixed at 1100 TL. A maximum of 2 additional drivers are accepted.
- Baby seat is 250 TL per day. For rentals of 15 days or more, it is fixed at 3750 TL.
- Tyre, Windscreen, and Headlight Protection is 350 TL per day. For rentals of 15 days or more, it is fixed at 5250 TL.
- Medium Protection Cover is 520 TL per day. For rentals of 15 days or more, it is fixed at 7800 TL.
- Special Protection Cover is 620 TL per day. For rentals of 15 days or more, it is fixed at 9300 TL.
- Winter tyre is 350 TL per day. For rentals of 15 days or more, it is fixed at 5250 TL.
- Snow Chain is 200 TL per day. For rentals of 15 days or more, it is fixed at 3000 TL.

CROSS-BORDER POLICY

Vehicles are not allowed to cross national borders.

ROADSIDE ASSISTANCE

Contact information you can call in case of emergency:

- To contact Europcar: 0850 377 0 377
- To contact Yolcu360: 0850 360 5 360

INSURANCES AND COVERAGES

The vehicle you have rented is insured under the compulsory traffic insurance provided by the car rental company. You can review details such as the scope of insurance and damage excess (deductible), if any, from the rental agreement delivered to you; if you wish, you can also obtain information from the company representatives during vehicle delivery.

In the event of a possible accident, it is crucial that the necessary documents (e.g., accident report, alcohol report, and third-party information) are prepared completely for the process to proceed smoothly. We would like to state that no action can be taken without these documents, and the repair process cannot be initiated solely based on the driver's declaration.

Our guests who want further coverage can obtain information about additional protection packages through the rental company and easily choose the protection that best suits their needs.

IMPORTANT INFORMATION

It is mandatory for the guest coming to pick up the vehicle to have a new ID and driver's license, and to carry and present a credit card in their own name that displays their first name, last name, and card number; otherwise, the vehicle will not be provided. When picking up the vehicle, the company will perform a Findeks credit check. A minimum Findeks score of 1300 or above is required. If the vehicle is returned earlier than the scheduled return date, the amount to be refunded does not cover the total rental period. The cost for the days the vehicle was used by the guest is deducted from the total rental fee, and the amount for the unused days is refunded. This amount is calculated based on the car rental rate on the relevant date. Rental conditions other than the headings specified above will be notified to you by the Europcar representative during vehicle delivery in a way that will

be submitted for your signature. Please do not forget to read the document presented to you before taking delivery of the vehicle.