

REQUIRED DOCUMENTATION:

At the time of pick-up, the following physical documentation* issued in the main driver's name must be presented at the rental desk of Anadolu Cheapst Car Rental :

- **Valid Passport/or ID card**
- **Valid Driving License**
 - **For Economy Class Vehicles: Minimum 2 years driving license is required.**
 - **For Medium Vehicles: Minimum 3 years driving license is required.**
 - **For Upper Class and SUV-type Vehicles: Minimum 5 years driving license is required.**

*At least one of them must be chipped.

*If the driver's license is not physically present, the transaction cannot be completed. Only in cases such as license renewal, where official documents with a stamped or sealed QR code are provided, can the transaction be processed.

DRIVER AGE:

Anadolu Cheapst Car Rental company applies a minimum driver age limit determined according to car segments during delivery. Minimum driver age limits are set out below.

For Economy Segment Cars:

Minimum age of 25 years (additional fee applies for those above 22 years).

Maximum age of 65 years (additional fee applies for those 65 and over).

For Mid-Segment Cars:

Minimum age of 25 years (additional fee applies for those above 23 years).

Maximum age of 65 years (additional fee applies for those 65 and over).

For Upper Class and SUV Type Cars:

Minimum age of 25 years.

Maximum age of 65 years (additional fee applies for those 65 and over)

MEANS OF PAYMENT:

During car delivery Anadolu Cheapst Car Rental offices require one or two credit cards issued in the driver's name to cover the deposit. The number of credit cards varies depending on the type of car you will rent.

- **For Economy and Medium Class Vehicles: 1 Credit Card**
- **For Upper Class and SUV-type Vehicles: 2 Credit Cards**

Note: Please note that if you fail to produce a valid credit card or have insufficient funds available, the car rental agent may refuse to release the vehicle.

SECURITY DEPOSIT FOR THE CAR

Upon collection of the car a security deposit will be blocked on the driver's credit card. This deposit is determined by the supplier considering your selected car category. Please be informed that the value of one tank of fuel and possible traffic fines can be additionally blocked on your credit card. It is recommended to present a credit card with a chip, pin code, and embossed numbers.

Anadolu Cheapest Car Rental company applies a deposit amount on the driver's own registered credit card during the vehicle pick-up process. The deposit amounts for different car classes are as follows:

- **For Economy Class Vehicles: 5000 TL**
- **For Medium Vehicles: 7500 TL**
- **For Upper Class and SUV-type Vehicles: 10.000 TL**

Note: For upper-class and SUV type vehicles, a minimum of 2 credit cards is required.

***Note:** For luxury cars, two credit cards with the same driver's name are required for all rentals. The credit card must not be from the same issuer but the required deposit amount must be available only on one of the two cards.

Other Conditions:

If the driver is going to use a company credit card (business card), the deposit must be paid by the renter using their own personal credit card.

For additional drivers, a Findeks credit report is mandatory.

For first-time rentals, address verification is conducted, and additional documents and e-government confirmation are required.

Removal of Provision:

The provisions will be lifted by the officials of Anadolu Cheapst Car Rental after you return the vehicle. However, the exact duration may vary depending on the banks, but on average, it takes around 28 business days to release the provisions.

MILEAGE LIMIT

The detailed table regarding the number of rental days and the mileage limit applied by Anadolu Cheapst Car Rental is below. In cases where the mileage limit is exceeded, for the economic and middle group segment 5 TL + VAT; for the premium, SUV, 9-Pax, and Luxury groups 8 TL + VAT per km will be charged.

RENTAL DAYS DAILY MILEAGE LIMIT MONTHLY MILEAGE LIMIT

	ECONOMY	LUXURY	ECONOMY	LUXURY
1	250	250	2500	2500
2	500	500		
3	750	750		
4	1000	1000		
5	1250	1250		
6	1500	1500		
7	1750	1750		
8	2000	2000		

9	2250	2250
10	2500	2500
11-30	2500	2500

FUEL INFORMATION

New Anadolu company retrieves the vehicles with the same fuel level as they were delivered. The fuel gauge should be checked when receiving the vehicle. The vehicle must be returned with the same level of fuel. If the vehicle is returned with a lower fuel level than when delivered, a fee is charged for each missing unit of fuel: 200 TL including VAT for economy class vehicles, 250 TL for mid-class vehicles, and 300 TL for luxury and premium class vehicles, plus an additional service fee of 100 TL. The missing fuel amount is calculated based on a full fuel tank being considered as 8 units

EXTRAS - PAYABLE AT PICK-UP

- An additional driver fee of 91 TL per person is charged. For rentals between 15 and 30 days, a fixed fee of 1365 TL applies. A maximum of 2 additional drivers is accepted.
- The daily fee for a baby seat is 150 TL. For rentals of 15 days or more, a fixed fee of 2250 TL applies.
- The BASIC package costs 189 TL per day. It provides an exemption of up to 3,500 TL in cases where an incident report is made or approved as unfeasible by the company.
- The COOL package costs 345 TL per day. It provides an exemption of up to 7,500 TL in cases where an incident report is made or approved as unfeasible by the company.
- The PREMIUM package costs 533 TL per day. It provides an exemption of up to 12,000 TL in cases where an incident report is made or approved as unfeasible by the company. It also covers the full depreciation and repair days of the rental car.

TRAFFIC VIOLATION

Each traffic violation will be subject to an additional service fee of 100 TL.

For traffic fines, a service fee of 2% + 20% VAT will be applied.

CROSS BORDER TRAVEL

Cross border travel is not usually permitted.

ON THE SPOT ASSISTANCE

In very rare cases you may need our support when you arrived at your pick-up location. Assumed you have problems finding the supplier, its location, or you have problems getting the car, our professional customer service team will assist you in such cases.

Our customer service team is happy to help you 24/7 in your dedicated language.

Yolcu360 Customer Support Line: 0850 360 5 360

Emergency Support Line: 0532 466 39 99

INSURANCE AND COVERAGE

The vehicle you rented is insured under the **mandatory traffic insurance** provided by the car rental company. You can review the insurance coverage details, including any applicable damage waivers, in the rental agreement

provided to you. If you prefer, you may also ask the rental company's representative for further information at the time of pickup.

In the event of an accident, it is essential to prepare all necessary documents (such as an accident report, alcohol test report, and details of the other party involved) to ensure the process proceeds smoothly. Please note that without these documents, the claim process cannot proceed, and repairs cannot be initiated based solely on the driver's statement.

Guests seeking additional coverage can obtain information about **optional protection packages** from the rental company and easily choose the level of protection that best suits their needs.

IMPORTANT INFORMATION

Smoking inside the vehicle is prohibited. In cases of cigarette ash, cigarette burns, sand, animal hair, stains on the seats, etc., a vehicle detailing fee or an ozone cleaning fee of 900 TL will be charged.

Our vehicles are delivered to customers clean and must be returned clean. In cases of possible dirtiness, a vehicle washing fee of 220 TL may be charged to the customer.

Only the persons listed on the delivery form are allowed to drive the rented vehicle. Insurance coverage is not valid for any damages that occur if the vehicle is driven by individuals not listed in the contract, and the renter will be held responsible.

In the event of an accident, it is mandatory to have the police report the incident without moving the vehicle from its location.

Findeks: The established criteria are as follows; the rental process will continue if the renter and additional drivers have a positive Findeks evaluation. Otherwise, they cannot proceed with the rental. The minimum score criterion is 1500, and there should be no multiple overdue payments in the inquiry. The available limit should be 75,000 TL.

A Damage Tracking Fee of 1500 TL + VAT will be charged regardless of the damage in case of damage. Customers with damage tracking fee exemption are exempt from this fee.

For vehicle deliveries and returns that occur outside of office hours, an After Hours Delivery / After Hours Return fee will be charged.