

REQUIRED DOCUMENTATION:

At the time of pick-up, the following physical documentation* issued in the main driver's name must be presented at the rental desk of Garenta:

- **Valid Passport/or ID card**
- **Valid Driving License**

Economy	E, B, Z, O, Q	1	21	1	20
Economy Plus	A				
Medium	C, D, G, H, I, K, X	2	23	1	21
Attractive Plus	J, Y				
SUV	M, S	3	25	2	23
SUV Plus	T				
Full size	F				
Premium	P, U, V	5	30	3	27
Luxury	L				

DRIVER AGE:

Garenta company applies a minimum driver age limit determined according to car segments during delivery. Minimum driver age limits are set out below.

Economy	E, B, Z, O, Q	1	21	1	20
Economy Plus	A				
Medium	C, D, G, H, I, K, X	2	23	1	21
Attractive Plus	J, Y				
SUV	M, S	3	25	2	23
SUV Plus	T				
Full size	F				
Premium	P, U, V	5	30	3	27
Luxury	L				

MEANS OF PAYMENT:

During car delivery Garenta offices require one or two credit cards issued in the driver's name to cover the deposit. The number of credit cards varies depending on the type of car you will rent.

DEPOSIT

The Garenta company applies a provision of a certain amount from the credit card or cards registered in the driver's name during the delivery of the vehicle.

In addition to the vehicle rental fee, collateral amounts determined according to vehicle groups, varying between 1,500 TL and 5,000 TL, are collected from the renter's personal credit card at the beginning of the rental.

Other Conditions:

If the driver is going to use a company credit card (Commercial card), an approval letter on letterhead, stamp and wet signature with the company's trade name is required. The signatory must be a company partner or a member of the board of directors. A signature circular of the person who will sign is required.

Removal of Provision:

After you return the car Garenta, provisions will be removed within a maximum of 7 working days after.

MILEAGE LIMIT

The detailed table regarding the number of rental days and the mileage limit applied by Garenta is below.

Ekonomi	E, O, B, X, N, Q, Z, R		
Ekonomi Plus	A		3,90 TL
Orta Eko	C	4000 KM	
Orta	B3 , H , I , D , G		
	K2		4,90 TL
SUV Eko	K		
	M2	500 KM	
	M4		7,90 TL
SUV	S, M		
Büyük	F	3000 KM	
Attractive Plus	R5, J		7,90 TL
SUV Plus	T		
Minibus	W		11,90 TL
Lux, Premium	L, U, P, Y, V		

FUEL INFORMATION

The Garenta company delivers vehicles with their fuel tanks completely filled. If you return the fuel tank below the level you received it; the fuel cost between the fuel level stated on the vehicle delivery form and the returned fuel level, along with an additional 40% service fee, will be reflected to you.

EXTRAS - PAYABLE AT PICK-UP

- In monthly rentals, the additional driver service is calculated based on 12 days. A maximum of 5 additional drivers are accepted.
- Security packages, child seat, winter tire, navigation, young driver etc. additional products can be purchased at the branch according to availability.

CROSS BORDER TRAVEL

Cross border travel is not usually permitted.

ON THE SPOT ASSISTANCE

The phone number you can call in emergencies: [0850 222 5 478](tel:08502225478)

Garenta Call Center: [444 54 78](tel:4445478)

For communication with Yolcu: [0850 360 5 360](tel:08503605360)

INSURANCE AND COVERAGE

The vehicle you rented is insured under the **mandatory traffic insurance** provided by the car rental company. You can review the insurance coverage details, including any applicable damage waivers, in the rental agreement provided to you. If you prefer, you may also ask the rental company's representative for further information at the time of pickup.

In the event of an accident, it is essential to prepare all necessary documents (such as an accident report, alcohol test report, and details of the other party involved) to ensure the process proceeds smoothly. Please note that without these documents, the claim process cannot proceed, and repairs cannot be initiated based solely on the driver's statement.

Guests seeking additional coverage can obtain information about **optional protection packages** from the rental company and easily choose the level of protection that best suits their needs.

IMPORTANT INFORMATION

Driver's licenses issued before **January 1, 2016** (old format) will become invalid as of **October 31, 2025**, according to the legal regulation. After this date, car rentals cannot be processed with expired or invalid driver's licenses. To avoid any issues during the rental process, a valid and new-format driver's license must be presented.

Due to insurance regulations, drivers must be at least 25 years old to benefit from our car rental service in Cyprus. Rental transactions cannot be carried out for drivers under the age of 25.

Other rental conditions, other than the titles mentioned above, will be notified to you during the delivery of the car by a representative of the Garenta company, to be submitted for your signature. Please do not forget to read the document presented to you before receiving the car.